One team for patient care
Who do people see when they think of NHS staff? Probably doctors, nurses and paramedics. But what about hard working staff like you who work behind the scenes and carry out vital roles to keep our NHS running, making sure patients and their families get the best treatment possible?
As the main union for support staff across the NHS, UNISON believes it’s high time that members of the public and politicians understood the role you play in delivering quality patient care. We think it’s unfair that you don’t get the recognition you deserve.

It’s no secret that support staff have been on the receiving end of cost-saving drives in the NHS, including job cuts, restructurings, zero hours contracts, downbanding and outsourcing, and we say enough is enough!

**Your role is essential**

So let’s promote our porters who transport patients around hospitals, catering staff who make nutritious meals vital to the recovery of patients, and I.T staff whose work supports the day-to-day running of hospitals and GP surgeries. Without cleaning staff, wards wouldn’t be safe for patients and their families, without finance staff, the bills wouldn’t get paid and without stores staff, essential healthcare supplies wouldn’t be delivered on time to the right wards.

We value our admin staff who book patient appointments and deal with medical records, our maintenance staff who keep hospital buildings safe and in good working order, and the managers who ensure everything runs smoothly.

UNISON is the union that speaks up for all NHS staff, who put patients and families at the heart of everything they do.

**So what is UNISON doing for NHS support staff?**

- We are promoting the message that all staff, no matter what they do, play an important part in caring for patients.
- We are campaigning to remove the false divide when politicians talk about ‘frontline’ and ‘back office’ NHS staff.
- We are promoting the value of our support staff by campaigning against any attacks which come your way.

**So what can you do as support staff working in the NHS?**

- If you’re not already a member, join UNISON so that you have a voice and can be part of our campaign.
- Find out more about the campaign by visiting unison.org.uk/oneteam and sign up to receive our One-team for patient care newsletter.

**Tell us how you contribute to patient care by emailing onetech@unison.co.uk**

![UNISON logo](https://www.unison.org.uk/themes/custom/unison/images/unison/logo.png)