

POL/24/2009

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To: Police Staff Branches (Scotland for Information)
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HMIC Police Workforce Inspection 2010 : “Working for the Public”

This circular gives initial details of an important HMIC thematic inspection of the police workforce to be carried out in 2010.

As part of its response to the Police Green Paper consultation, the Home Office has confirmed that HMIC will be undertaking a major workforce thematic inspection in 2010. The inspection will cover the following six key elements:

- Better customer service
- Listening to the front line
- Equality standards
- Good deployment of officers and staff
- Getting the best workforce mix
- Better front line supervision

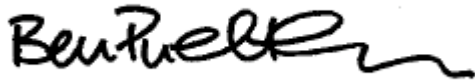
The emphasis of the inspection will be on customer service linked to the Policing Pledge and community engagement. For UNISON, the inspection will provide a key opportunity to:

- Add front line police staff voices to the debate on the future of policing
- Emphasise the need for equality standards, including equal pay, to be raised for the police staff workforce
- Give members' views on what constitutes good deployment of both staff and officers

- Say what's right and wrong about forces' approach to workforce mix, particularly if forces have been reluctant to go down the route of workforce modernisation
- Advance the case for police staff supervisors across a growing range of police functions

UNISON is in close touch with HMIC over the inspection and further information will be made available to branches as the inspection approaches.

Please let me know if you have any queries.

A handwritten signature in black ink, appearing to read 'Ben Priestley', with a stylized flourish at the end.

Ben Priestley
National Officer
Police Staff Service Group